This site complies with the provisions set up into the Federal Data Protection Law.

EXTENT AND PURPOSE OF THE COLLECTION, PROCESSING AND USE OF PERSONAL DATA

a. During a visit to our website

When you visit our website, our servers temporarily store every access in a log file.

The following data is stored by us:

- the IP address of the requesting computer,
- date and time of the access,
- name and URL of the retrieved data,
- the website, from which our domain was accessed,
- the operating system of your computer, the browser used by you and the language,
- the country, from which our website is being accessed
- The collection and processing of this data is generally anonymised without personal reference for the purpose of enabling the use of the website (connection establishment), ensuring long-term system security and stability and optimising the Internet offer as well as for internal statistical purposes.

Only in the event of an attack on the network infrastructure of https://www.yolo.swiss or in case of a suspicion of another unauthorised or improper use of the website, shall the IP address be evaluated for clarification and defence and, if necessary, used within the scope of criminal proceedings for identification and for civil and criminal proceedings against the users concerned.

The afore-described purposes also correspond to our legitimate interest in the data processing within the meaning of Art. 13 para.1 FDPA and Art. 6 para. 1 lit. f EU-GDPR.

The data is deleted once it is no longer necessary for achieving the purpose of its collection. If the data is collected for the provision of the website, this is the case when the respective session has ended.

If the data is stored in log files, it is deleted at the latest after 7 days. A further storage is possible. In this case, the IP addresses of the users are deleted or alienated so that an allocation of the calling client is no longer possible.

The collection of the data for the provision of the website and the storage of the data in log files is imperatively necessary to operate the website.

b. When using the contact form

In order to contact us using the contact form, it is essential that you enter the following personal data and information truthfully (mandatory*):

- First name*
- Last name*
- Country*
- Telephone*
- E-mail address*
- Message*

We need this information to process your contact request.

for the processing of your contact request, our legal basis lies within the meaning of Art. 13 para. 1 or 2 FDPA and Art. 6 para. 1 lit. b or f EU-GDPR. Insofar as we do not fulfil any (pre-) contractual obligations towards you, the authorisation permits the processing of personal data within the scope of our legitimate interest. Our legitimate interest lies in the processing of your contact request.

The data is deleted once it is no longer necessary for achieving the purpose of its collection. This is the case when the respective conversation with the user ended. The conversation ends when it can be noticed from the circumstances that the matter concerned has been clarified conclusively.

c. When contacting by telephone

On our website, it is possible to contact us by telephone. You can get in touch with us and ask questions about the website functions and products.

You are responsible for the messages or the content which you transmit to us over the telephone. We recommend not transmitting any sensitive information. Only such personal data is collected which you disclose to us voluntarily. It is therefore in your control as to which information you give to us. In order to be able to answer your questions, we might ask you to provide us with additional information, such as your address, your e-mail address, etc. We collect only such personal information from you which is needed to answer your questions or to provide the services requested by you.

CENTRAL STORAGE

We save the data specified in the afore-mentioned provisions in a central electronic data processing system. Your data is thereby systematically recorded, linked and evaluated in order to process your enquiries and to process our services.

FORWARDING OF THE DATA TO THIRD PARTIES

We forward your data only if you have explicitly consented to the same, we are obligated to do so by law or if this is necessary for the assertion of our rights.

Moreover, we forward personal data of users to third parties if this is necessary within the scope of the use of the website as well as the answering of questions, processing of enquiries or for any provision of services requested by the user. The use of such forwarded data by the third parties is strictly limited to the specified purposes. We transfer your personal data to the following categories of external agents or service providers to the extent necessary:

- IT service providers and/or providers of data hosting or data processing or similar services;
- other service providers, providers of tools and software solutions who also assist us in providing our services and act on our behalf;
- any third parties involved in the fulfilment of our obligations towards you (such as
 parcel service providers for the delivery of your webshop order to you, payment service
 providers for the processing of payments in the webshop, banks for the processing of
 payments);
- other external third parties to the extent necessary (e.g. auditors, credit checkers, insurance companies in the event of an insurance claim, legal representatives in the event of an incident, etc.);
- authorities and other public bodies to the extent required by law (e.g. tax authorities, etc.).

Other third-party service providers are not explicitly mentioned in this Privacy Policy

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